

GYRO TECH HANDY TERMINAL ERROR CODES

| HANDY TERMINAL ERROR MESSAGES | | | | |
|--|-------------------|---|---|---|
| No. | ERROR MESSAGE | MEANING | DOOR BEHAVIOUR | RESOLUTION: U30 CONTROLLER MAY BE RESET BY PERFORMING ONE OF THE FOLLOWING PROCEDURES |
| 1. | ROM ERROR | <u>Internal ROM Error</u> There is an internal memory error. | Door does not work at all. | Reset U30 Controller by turning 120 VAC off then on again OR connect Handy Terminal & clear error message |
| 2. | ERROR RESET AGAIN | <u>Communication Error</u> Communication between U30 Controller and Handy Terminal is not taking place. | Control does not retain new settings from Handy Terminal. | Reset U30 Controller by turning 120 VAC off then on again. If problem persists the cables, or control and/or Handy Terminal might be defective. Tip: Try using Handy Terminal and/or harness on a different door. |
| 4. | EEPROM ERROR | <u>Internal EEPROM Error</u> There is an internal memory error. | Door does not work at all. | Reset U30 Controller by turning 120 VAC off then on again OR connect Handy Terminal & clear error message |
| 5. | ERROR_4 | <u>Electric Lock Error</u> Activation device was signaling the control to open door but the electric lock failed to unlock or bound up ten times in a row. | Door does not work at all. | Reset U30 Controller by turning 120 VAC off then on again OR connect Handy Terminal & clear error message |
| 6. | ERROR_5 | <u>Recycle Error</u> Recycle was detected more than three times at same door position continuously. | Door works normally. | Connect Handy Terminal & clear error message |
| 7. | ERROR_6 | <u>Interior Sensor Error</u> The sensor connected to the Black (61) wire is sending an error message to the controller. | Door does not work at all. But electric lock works by means of rocker switch. | Replace sensor. |
| 8. | ERROR_7 | <u>Exterior Sensor Error</u> The sensor connected to the Black/Red (62) wire is sending an error message to the controller. | Door does not work at all. But electric lock works by means of rocker switch. | Replace sensor. |
| <p>Above error codes might have been generated as the result of a hardware problem. If resetting the software as described above does not resolve the problem, the cause of the hardware malfunction must be determined and corrected.</p> | | | | |

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